A CRITICAL MANAGEMENT TOOL
Think for a moment how disaster planning, response, and recovery would be enhanced if you knew the following:

- Who are the religious leaders in your area?
- What is their emergency contact information?
- What resources can houses of worship in your area of operation mobilize when needed?
- What skill sets do people of faith in your area have?

HOWCALM® can help answer these critical questions.

Visit www.howcalm.org and see how it works:
LOGIN: managers   PASSWORD: tour

HOWCALM® HAS CONSISTENLY PROVEN ITS WORTH.
Since its launch in New York City in 2007, the system has been used for mitigation and planning as well as to conduct relief operations.

HOWCALM® DATABASE SYSTEMS INCLUDE:
- HOUSES OF WORSHIP
- RELIGIOUS SCHOOLS
- FAITH-BASED SERVICE PROVIDERS

TIERS OF DATA INCLUDE:
Tier 1 – LOCATION AND SENIOR LEADERS
Tier 2 – EMERGENCY CONTACT
Tier 3 – FACILITIES AND PROGRAMS
Tier 4 – MAPPING SYSTEM
Tier 5 – HOMEBOUND CONGREGANT REGISTRY

Continued on reverse
NYDIS’S PROGRAMS FOR HOWCALM® USERS:

- **DISASTER CHAPLAINCY & SPIRITUAL CARE WORKER PROGRAM:** This program trains and credentials chaplains and spiritual care workers for deployment by NYDIS. Created for NYDIS member faith communities in collaboration with Episcopal Relief and Development, the training program is open to all faiths. This initiative provides for spiritual and emotional care at disaster sites, mass care facilities, and points of dispensing (POD).

- **EMERGENCY REST CENTERS:** The NYDIS Emergency Rest Center (ERC) program equips volunteers within houses of worship to offer hospitality and safe haven to the public during emergencies or evacuations. They self-activate in partnership with NYDIS and in line with NYC OEM safety guidelines. As a component of the ERC certification process, training taps volunteers’ capacities to welcome people with compassion and calm, ensure safety, take care of basic needs, inform guests about unfolding events or conditions, respect diverse languages and cultures, offer basic emotional and spiritual support, maintain simple records, and communicate with NYDIS during operations.

- **E-NEWSLETTER/E-ALERTS:** E-newsletter with disaster-related news, events, resources, and preparedness tips distributed to more than 4,500 subscribers. An e-Alerts system to electronically broadcast critical updates concerning emergencies in your area.

- **STAR NYC:** The STAR (Strategies for Trauma Awareness and Resilience) program trains and supports key leaders and caregivers in understanding and responding to trauma in the aftermath of a disaster.

- **TRAININGS & CONFERENCES:** Educational workshops and seminars for clergy and congregations that provide comprehensive instruction on a broad range of topics, such as personal and congregational preparedness, spiritual and mental health care, and backlash mitigation.

Please contact us if you have any questions about these or any of NYDIS’s programs. Please note that while some NYDIS programs are free with the purchase of a HOWCALM® license, others are not.

HOWCALM® BEYOND EMERGENCY MANAGEMENT AGENCIES

- **HOUSES OF WORSHIP:** HOWCALM® empowers houses of worship to enhance their level of preparedness. Participation in HOWCALM® will also help houses of worship connect with other faith communities and build relationships to promote the levels of understanding and cooperation needed for effective responses to all types of disaster.

- **FAITH COMMUNITIES:** HOWCALM® empowers faith communities to enhance their houses of worship, schools, and service providers’ level of preparedness and conduct emergency planning for their community. Participation in HOWCALM® also helps faith community leaders connect with their peers from other religious traditions and build relationships to promote the levels of understanding and cooperation needed for effective responses to all types of disaster.

Questions? NYDIS has staff dedicated to HOWCALM® ready to answer your questions about the system. Contact us at the phone number below.