



Consulting & Training Services

NDIN provides consulting and training in disaster human services and faith-based program development to faith communities and faith-based organizations. NDIN also serves community-based and government agencies who seek to enhance their mitigation, readiness, response, and recovery capacity in partnership with faith communities.

Recognized nationally and internationally for innovations in faith-based and interfaith urban emergency management, training, and recovery program development, NDIN’s consultants help build the disaster human services capacity of diverse faith communities. They also provide expertise in e-communications and web-based management tools.

CONSULTING & PROGRAM DEVELOPMENT SERVICES

The network of disaster human services professionals that NDIN maintains for its consulting services offers an extraordinary amount of field and recovery operations experience to our clients. Collectively the team brings together backgrounds in faith-based disaster services as well as NGO and government emergency management. This unique combination of faith-based and secular consulting and program development services distinguishes NDIN from virtually all other emergency management consulting firms and allows us to provide a broad spectrum of services that have been field tested and proven effective in a variety of rural and urban settings.

AREAS OF EXPERTISE

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| • Backlash Mitigation | • Disaster Planning | • Program Development |
| • Case Management Coordination | • Faith-Based Asset Mapping | • Training Curriculum Development |
| • Cultural & Religious Competency | • Graphic Design (Disaster/Interfaith) | • Table Top Design & Facilitation |
| • Database & Website Design | • Manual Writing | • Unmet Needs Assistance |

TRAINING COURSES

EMOTIONAL AND SPIRITUAL CARE CURRICULUM prepares chaplains and spiritual care workers for deployment by NDIN. Created for member faith communities of New York Disaster Interfaith Services (NYDIS) in collaboration with Episcopal Relief and Development, the training program is open to all faiths. This initiative provides for spiritual and emotional care at disaster sites, mass care facilities, and points of dispensing (POD). Modules include Disaster Operations, Disaster Mental Health, and Self-Care, as well as an introduction to the Incident Command System (ICS).

- ◆ **DISASTER CHAPLAIN TRAINING** credentials chaplains and credentialed religious leaders to provide spiritual and emotional care during deployment to disaster sites as well as within their own communities (16 hours).
- ◆ **SPIRITUAL CARE WORKER TRAINING** prepares leaders and caregivers to provide spiritual and emotional care during deployment to disaster sites as well as within their own communities (4 hours).
- ◆ **TRAINING FOR TRAINERS** equips participants to train others in Disaster Emotional and Spiritual Care. This training will be offered nationally, enabling participants to train their own faith community, wherever they may be located (16 hours - Pre-Requisite: 16-hour Disaster Chaplain Training).

Continued on reverse

TRAINING COURSES (continued)

EMERGENCY REST CENTER (ERC) TRAINING equips volunteers from houses of worship to offer hospitality and safe haven to the public during emergencies or evacuations. They self-activate in partnership with local disaster management agencies and in line with recognized safety guidelines. ERC training helps volunteers welcome people with compassion, ensure safety, take care of basic needs, inform guests about unfolding events or conditions, respect diverse languages and cultures, offer basic emotional and spiritual support, keep simple records, and communicate with local disaster management agencies during operations.

DISASTER PREPAREDNESS TRAINING FOR FAITH COMMUNITIES provides all-hazards mitigation education and preparedness training on a broad spectrum of faith-based readiness, response and recovery. In the face of crisis, both faith communities and the public look to religious leaders to provide practical assistance as well as spiritual care. These trainings are specifically tailored to your house of worship:

- ◆ **INDIVIDUAL AND HOUSEHOLD PREPAREDNESS** trains religious leaders and faith communities in an all-hazards approach to prepare individuals and households for any emergency, from power outages and fires to hurricanes and terrorist attacks.
- ◆ **PREPAREDNESS FOR HOUSES OF WORSHIP** focuses on faith communities and their neighborhoods. The curriculum includes the unique role of religious leaders in disaster, limiting the impact of disaster, making an emergency plan, connecting with volunteer opportunities through local disaster response and recovery organizations, and collaborating with other organizations in the community.

MANAGING IN CHAOS: SERVING IN DISASTER provides a one-day orientation to disaster resilience based on Disaster Tip Sheets for NYC Religious Leaders. Downloadable free of charge at n-din.org, the Tip Sheets educate and assist leaders as they prepare to serve in effective, inclusive, and compassionate ways when disasters strike.

OTHER RESOURCES

- ◆ **PREPAREDNESS PLANNING TECHNICAL SUPPORT** helps houses of worship develop written emergency plans, organize operational disaster response teams, and create community disaster response networks.
- ◆ **PANDEMIC INFLUENZA PLANNING GUIDE** helps houses of worship prepare themselves for the potentially massive impact of a world-wide public health disaster. Written specifically for NYC houses of worship in collaboration with the NYC Department of Health and Mental Hygiene, it raises significant questions to start asking now and lays out practical steps for short-term and long-term preparations. Trainings related to this guide are available as well.

STAR NYC TRAININGS & SEMINARS (Strategies for Trauma Awareness and Resilience) train and support leaders and caregivers responding to trauma in the aftermath of a disaster. STAR was developed as a joint 9/11 project of Church World Service and Eastern Mennonite University's Center for Justice and Peacebuilding.

- ◆ **STAR Seminars:** Transforming Trauma, Building Peace, Where People Work, Learn, and Pray
- ◆ **STAR-Light:** Basic STAR concepts, with emphasis on holistic healing modalities and resilience strategies
- ◆ **STAR Modules:**
 - Impact of Trauma on the Learning Community
 - The Trauma Healing Journey: Why We Don't Just Get Over It
 - Leading Beyond the Go Bag: Promoting Recovery, Practicing Resilience
 - Claiming Our Place as Peace-Builders
 - Religious Diversity: Bias on the Brain
 - Hope Beyond the Hammering: Spiritual and Emotional Care in Disasters

NATIONAL DISASTER INTERFAITHS NETWORK

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BUILDING DISASTER-RESILIENT COMMUNITIES